

Parent code of conduct

Wickham Common Primary School



Wickham Common
Primary School

Last reviewed on: August 2024

Next review due by: August 2025

Contents

1. Purpose and scope.....	2
2. Our expectations of parents and carers	2
3. Behaviour that will not be tolerated.....	3
4. Breaching the code of conduct.....	3

1. Purpose and scope

At Wickham Common Primary School, we are committed to fostering a positive, respectful, and supportive environment for all members of our community, including students, staff, and parents. We ask that parents and carers adhere to the following guidelines to ensure a harmonious school experience for everyone.

At Wickham Common Primary School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy and Behaviour Steps).

This code of conduct aims to help the school work together with parents and carers by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to adhere to our Core values in our school:

Respect, Resilience and Resourcefulness:

- Parents and carers are expected to treat all staff, students, and fellow parents with respect and courtesy. We expect all stakeholders to treat all members of the school community with respect – setting a good example with speech and behaviour.
- Verbal or physical abuse of any kind will not be tolerated. We expect everyone to respect the ethos, vision and values of our school
- We ask that you work together with all staff in the best interests of our pupils

- We expect all parents and carers to seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Parents are asked to use school resources thoughtfully and seek help through appropriate channels when needed through approaching the right member of school staff to help resolve any issues of concern, following our Communication Pathways.

3. Behaviour that will not be tolerated

- **Zero Tolerance for Abuse:** The school will not tolerate any form of abuse towards staff or other members of the community, including verbal aggression, shouting, or threatening behaviour. Any inappropriate behaviour may result in restricted access to the school premises.
- The school will not tolerate any swearing, or using offensive language, displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community or any aggressive behaviour (including verbally or in writing) towards another child or adult
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

- **Mobile Phones and Electronic Devices:** All mobile phones and electronic devices must be signed in at the school office upon entering the premises. This helps us maintain a focused, safe, and distraction-free environment for our students
- Sending abusive messages to another member of the school community, including via text, WhatsApp, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- **Recording Prohibition:** Parents' evenings and any other school-related events must not be recorded. This includes audio and video recordings, as well as taking photos, unless prior permission has been given by school staff.
- **Meetings with Staff:** Any meeting with school staff, including the headteacher, must be requested and confirmed in advance. Please use the appropriate channels to book meetings, and respect staff availability.

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent

- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

Thank you for your cooperation and for helping us maintain a positive, respectful environment for the benefit of all our students.