



**Wickham Common**  
Primary School



**MOSAIC**  
SCHOOLS LEARNING TRUST

## Parental Code of Conduct Policy

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# Parental Code of Conduct Policy

## Introduction

Wickham Common Primary School works together with all the schools in our Trust to provide rich educational opportunities and experiences which enable all children to thrive. As a charitable trust we are focused on the advancement of education for the public benefit.

Our aim is always to enable children to receive a high- quality primary education that enables them to be ready for the next steps in their learning and in their lives.

In addition to providing high quality academic and wider curricular provision, we also want children to have the opportunity to develop personally in terms of their values and underlying skills that enable them to be part of a community and live well in our global society as responsible citizens.

Our overarching **Core Values** are:

### Respectful

- Treat others as we would like to be treated
- Understand and celebrate difference and diversity
- Be kind, helpful and empathetic

### Resilient

- Develop the confidence to keep going in the face of challenge.
- Learn from our mistakes and find ways to bounce back from set-backs
- Know that we can respond to a challenge positively

### Resourceful

- Have a positive mindset and work well together to solve problems
- Be open-minded, think creatively and ask questions
- Use your knowledge and skills to make a positive difference

We expect all members of our school community – to both understand, promote and seek to live by these values. That enables us to be the best that we can be and live and work in harmony with each other.

In our school, we know that we are fortunate to have a supportive and friendly parent body. Our parents/carers recognise that educating children is a process that involves partnership between parents, carers, teachers and the whole school community. As a partnership, our parents/carers understand the importance of a good working relationship to equip children with the necessary skills for adulthood.

We therefore welcome the support of parents and carers within the life of our school in a range of voluntary roles as we seek to be a strong community for the benefit of our children.

### **Policy Purpose**

The purpose of this policy statement is to provide a reminder to all parents, carers and visitors to our school of the expected code of conduct that we subscribe to. This is so that our school can continue to flourish, progress and achieve in an atmosphere of mutual understanding for the benefit of all our children and those who work within them. Pupils have the right to learn in a safe environment and staff have the right to work in a safe environment without fear of intimidation, assault or verbal abuse.

We know that parents and carers want our schools to be happy places where all members of the community can feel safe and be safe. Fortunately, the vast majority of interactions between members of the schools' communities are positive and constructive but on rare occasions where this is not the case, it is important to be clear about the school's expectations. We therefore thank you for your support in the implementation of this policy.

### **Expectations**

We expect, parents, carers and all visitors to:

- Respect the caring ethos and values of our schools and the Trust as a whole.
- Understand that both teachers, staff and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in the way they talk and in their own behaviour, including that demonstrated to their children.
- Be willing to listen to both the school and their child regarding situations or concerns in order to bring about a peaceful resolution to any issue.
- Have high expectations of their own child's behaviour especially on school premises where it could otherwise lead to conflict, aggressive or unsafe behaviour.
- Ensure that the Behaviour Categories are followed at all times within discussion in the home environment to support all school decisions and sanctions.
- Ensure that they sign in all mobile phones and/or devices upon entry to our school.
- Ensure that their child attends school punctually and is only absent where this has been agreed with the school or by reason of illness.
- Be reasonable and realistic in their expectations of schools as organisations and their ability to respond to queries or concerns.

In order to support respectful, peaceful school environments, Wickham Common Primary School cannot tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which goes against the ethos or values of the school and wider Trust and in particular, disrupts or compromises the safety of classes, school offices or any other area of a school site, including in relation to sporting events.
- Using loud/offensive language e.g. shouting, cursing, swearing, profane language or displaying outbursts of temper in person, on screen or phone.
- Threatening to do actual bodily harm to a member of the school community, which includes pupils, staff and volunteers or behaving in a way that makes others feel unsafe.
- Damaging or destroying school property.
- Abusive, threatening or disrespectful emails, texts or voice messages.
- Inciteful behaviour on social media, including naming and quoting members of the staff body.

- Racist, sexist or homophobic language or behaviour The use of physical or verbal aggression towards another adult or child in person (or online) – this includes aggressive hand gestures, not allowing personal space, pushing, hitting or spitting
- This includes approaching someone else’s child to discuss/chastise them because of the actions of this child against their own child

Should any of the above behaviour occur whilst on school premise, the school reserves the right to contact appropriate authorities and if necessary, the offending adult may not be permitted onto school grounds until a change in behaviour has been secured.

All our premises are non-smoking (including e-cigarettes and vaping) and the consumption of alcohol (except at authorised events organised for example by the school’s PTA) or illegal drugs on the premises is strictly prohibited.

### **Commitments**

At Wickham Common Primary School, we will always seek to:

- live by our ethos and values as outlined
- ensure that we are robust and effective in our safeguarding practice
- be consistent in the application of our policies and procedures
- raise concerns or report issues to parents/carers in a timely fashion
- work constructively with pupils and parents to bring about resolution to issues/concerns
- be honest where we have not achieved our best in any situation and identifying any lessons learned where appropriate